

# How to Create your MobileServe Account

Parent Service hours are tracked on MobileServe, which can be accessed via a webpage or phone app.

- Webpage:  
<https://app.mobileserve.com>
- App for iPhones:  
<https://itunes.apple.com/us/app/mobileserve-impactful-storytelling/id1000261864?mt=8>
- App for Androids:  
<https://play.google.com/store/apps/details?id=org.mobileserve.android&hl=en>

## To Create a MobileServe Account:

1. Open the MobileServe app on your phone, or go to their webpage on your phone or computer
2. Click on "Sign Up"
3. Enter your name, birthday, email, and create a password. You can skip the Employer/School box.
4. Select NEXT
5. Add an optional photo to your profile or skip
6. Select NEXT
7. Enter the 6 digit code corresponding to the class of your **youngest MCP student** (see below)
  - Class of 2026            103C4C
  - Class of 2025            A043B9
  - Class of 2024            2CEBFF
  - Class of 2023            F5629B
8. When it pops up, select JOIN.
9. Go back to "Home" on the menu. You are now ready to start logging hours!

## Additional Information:

- Other family members (parents, step parents, grandparents) can contribute hours to your family account by sharing the same username/password login.
- You do not have to enter a supervisor's signature, email or location tag. Just leave those blank.
- Hours will be verified by the business office, and once verified, will show as progress towards your goal of 15 hours/year.
- Only MCP school volunteer hours count towards the Parent Service Hour requirement. For a list of acceptable activities, please see your handbook.
- Questions? Contact Carlesha Harris in the business office at: [caharris@missionprep.org](mailto:caharris@missionprep.org)

